



Solomon Airlines Commercial Policy
Involuntary Changes Covid-19 policy
BNEIE101321/20 COVID-19
Website update

Following consultation with the Solomon Islands Government, we have announced that scheduled international passenger flights will be suspended until 30 October 2021.

For international passengers ticketed for travel to 30 October 2021

Changes if new travel date is known:

A date change is permitted without a change fee and we will rebook you on the next available flight that suits. All changes must be made prior to the original ticketed departure date and new dates must be within the ticket validity. Please note that your ticket is valid for travel within 12 months from the date of issue. All other fare rules are still applicable.

Cancellation if new travel date is unknown:

Customers may use the value of their ticket as a credit towards the purchase of a new ticket. Your original ticket validity will be extended and is valid as a credit until 1 December 2022 towards a higher fare. The original ticket must be reissued and all travel completed within the above validity. No reissue fee will apply at the time of the ticket reissue however a fare and tax difference may apply, subject to availability. Further conditions may also apply.

For all other passengers including ticketed travel from 31 October 2021

Normal ticket conditions apply. Please contact Solomon Airlines for further updates.

Bookings through travel agencies or third-party websites

If your flights were booked through a travel agency or third-party website (not booked through www.flysolomons.com), contact these companies directly to make any changes.

Bookings through us directly

Please contact our Reservations team to make any changes. Further conditions may apply.

Latest News updates are available on our website <https://www.flysolomons.com>