



Facilities in the hotel are:

- Free Wireless Internet Access
- In room electronic safe
- Remote controlled LCD TV with satellite channels
- Tea Coffee maker
- Laundry facilities
- Telephone with direct dial
- Mini Bar
- Airport transfer facilities
- Money changing
- Doctor on Call
- 24 hours business center with wireless and broadband service
- Swimming pool
- Gym
- Club Bar
- 3 restaurants
- Bar
- Baby sitting
- Baby cot
- ATM
- Welcome drink and cold towels on arrival
- Gift Shops
- Nice Bola

ROOM TARIFF

<u>Type of Room</u>	<u>SBD</u>
Executive Room	2000
Deluxe Room	2000

Room charges are inclusive of 10% bed levy, and Full breakfast.

1 GB wifi per day is extended to all room guests

RATES VALID FROM 01 JULY 2020 UNTIL 31 OCTOBER 2020



Heritage Park Hotel
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**HERITAGE
PARK**
HOTEL
H O N I A R A
QUARANTINE STAY RULES

Dear Guest,

Welcome to Heritage Park Hotel.

Due to the restrictions imposed we have had to make adjustments to our services on some fronts. We mention below a few pointers which have been developed in conjunction with the guidelines from the Health Department of Solomon Islands.

- Please note you will be required to carry your own luggage. Regulations do not allow us to do so.
- Restrictions have been imposed on movements. Guests occupying the rooms on the first and second levels are allowed to only walk about on the floor corridors or their balconies. Guests on the ground level can walk about in the verandah and the garden fronting the rooms. Please note the boundaries are marked by tape. You are requested to remain within the confines of the boundary.
- Guests are requested not to visit any of the rooms or any of the outlets or public areas of the hotel as this could become a security hazard.
- Your point of contact for matters other than Hotel Services will be the Quarantine Camp management Team stationed within the hotel. They can be contacted on Extn: 304.
- Meals: Kindly allow us 45 – 60 minutes for your order to be served. The menu can be scanned from the QR code placed in the room. Please dial extn 555 for Room Service.
- Please note the kitchen will be open from 7.30 am up until 10.15 pm. Last orders will be accepted till 9.30 pm. Room service will close for the day at 10.30 pm.
- Meals will be served in disposable containers and placed outside the room on a table. A garbage bag will be provided which is to be used for disposal of waste. Please leave the garbage in the bin placed outside your room or the plastic bag may be left outside your room.
- Please segregate your room waste by disposing masks, gloves and tissues in the bathroom bin and general wastes in the bin provided in the room. These may be separately disposed in the bins outside the room for suitable treatment.
- Food waste bag will be collected every night after dinner around 22:00 hrs.
- Fresh bed and bath linen along with toiletries will be placed outside the room once every 4 days along with a garbage bag for the guest to change. The soiled linen is to be placed in the garbage bag by the guest and placed outside the room for collection. Do not mix the food waste with the linen bag. In case you require extra toiletries please do not hesitate to call Housekeeping at 888. The staff will be pleased to assist. The housekeeping is open from 9.00 am to 5.00 pm.
- Linen change and room cleaning will have to be done by the occupant since quarantine rules do not permit staff to enter the rooms. A soft broom and a mop and bucket have been placed in the rooms.
- No alcoholic beverages will be served during the quarantine period.
- 1.50-liter drinking water is provided per day on a complimentary basis. Over and above can be ordered from the in-room dining service.
- Air conditioning: Guests are requested not to change the remote settings.

We realize it is going to be difficult for you and if we can make it more comfortable in some ways please let us know. Maybe you would like some reading materials or newspapers. If we can assist, we will do all we can. We wish you a comfortable stay. Thank you.